MARIO BERNARD CAROBENE

4670 Robert Blvd.   tel: (514) 325-9552
St. Leonard, Quebec   fax: (514) 325-9530
H1R-1P4   e-mail: mario.carobene@total.net
                                                  web site: http://www.total.net/~mbc/

PROFILE

An information technology professional who will improve both the performance and the security of your existing network. Can also design a new network from scratch suited to the current and anticipated needs of your business.

With over thirteen years of experience in the field and fluently bilingual. Can work alone, as part of a team or as team leader. Will work either as a full time employee or as a consultant through own company, **ISO 25 Enterprises Inc.** (**www.iso25.ca**).

A creative trouble-shooter and problem solver. Adapts easily to new situations and is a quick learner who enjoys new challenges. Ability to focus on a given problem or project until it is resolved or completed will be an asset to your I.T. department.

EXPERIENCE

Contracting as ISO 25 Enterprises:

Freelance Consultant / Web Designer
Supporting small to medium sized businesses – since May 2003
    Tasks & Responsibilities:
- Providing network support and web design services

National Film Board of Canada
Security Consultant - March to May 2003
    Tasks & Responsibilities:
- Formulating, testing and implementing new password policy

General DataComm Multi-Media Division / Miranda Media Networks
System Administrator - May 1998 to December 2002
    Tasks & Responsibilities:
- Implementing of improvements to network infrastructure
- Administering Sun Solaris, Linux and Windows (all versions) workstations and servers
- Installing and troubleshooting SMTP Mail (Sendmail), NIS, DNS (Bind), Apache
- Implementing and maintaining internet firewall/VPN with Checkpoint FireWall-1
- Implementing and maintaining of backup server with Legato Networker
- Departmental Purchasing

    Achievements:
- Improved network throughput 1000% and reliability 100%
- Reorganized and redesigned company's internal web site
- Set up a private access external web server and site
- Automated a number of security reports

Ultramar Canada Inc.
Purchasing Assistant - September 1995 to August 1996
　　Tasks & Responsibilities:
- Managing of contractors for large scale computer installation/replacements and inventories
- Processing department requests & provision of technical advice for new computer equipment
- maintaining relationships with vendors
- Responsible for obtaining competitive quotes for new equipment
- Responsible for managing inventory and leases
　　Achievements:
- Helped streamline purchase/lease/inventory process

SHL Ottawa Outsourcing Center on contract to **Ultramar Canada Inc.**
Network and End-User Support - June to July 1995
　　Tasks and Responsibilities:
- Administering M/S DOS and OS/2 workstations
- Providing end-user support
- Supporting OS/2 servers
- Supporting Token-Ring network
- Maintaining network equipment
- Installing new hardware and software
- Providing technical advice for new equipment purchases

G.E. Capital on contract to **Pratt & Whitney Canada**
Installation Technician - April to June 1995
　　Tasks and Responsibilities:
- Installing new hardware and software
- Providing end-user support
- Scheduling and planning installations

Working as full-time employee:

SHL Technical Services
Senior Technical Service Representative - December 1989 to January 1995
　　Tasks and Responsibilities:
- Customer relations
- Diagnosing and repairing computer and peripheral equipment
- Installing computer and peripheral equipment
- Installing and upgrading networks
- Instructing new users
- Demonstrating new equipment
- Managing projects
　　Achievements:
- Maintained a high call completion rate
- Maintained 100% customer satisfaction rate

Volunteer work:

SCA Inc. (an international not-for profit organization)
Local branch President - Since March 2000

Tasks and Responsibilities:
- Coordinating group activities
- Promoting the group's activities to the public

Achievements:
- Improved group unity
- Increased active membership
- Increased group's revenues

SKILLS

Networking:
- Sun Solaris 2.5, 2.51, 2.6, 7, 8, NIS, NFS, BIND (DNS),
- CheckPoint Firewall-1
- Legato Networker
- Sendmail
- Windows NT 4.0 Server, 2000 Server with Active Directory Server
- Microsoft Windows NT Networking including TCP/IP and NETBEUI
- Novell Netware
- OS/2 Lan Server
- Microsoft Lan Manager

Desktop:
- Microsoft Windows, all versions
- Linux
- Xwindows - CDE
- OS/2
- Macintosh O/S

Infrastructure:
- Ethernet
- Token-Ring
- TCP/IP
- IPX/SPX
- NETBEUI
- 3Com hubs and switches
- Cisco and Netopia routers
- APC ups systems

Other:
- HTML
- PERL
- C language
- Microsoft Office 95/97/2000/XP, Microsoft Outlook
- Hummingbird Exceed X-Terminal emulator
- Apache web server

EDUCATION

McGill University: Bachelor of Arts
Champlain Regional College: Diplôme d'Études Collégiales (DEC)